



William Byers

Claims Adjuster

2025 Alpine drive Aiken, South Carolina.

Mobil # 803-646-6252

Email: wjlbyers68@gmail.com

Aiken, South Caroline

South Carolina Adjusters License # 531765

Georgia insurance license # 2684695. Expires 04-30-2015

To continue to expand my customer service and adjusting skills In South Carolina and the Augusta, Georgia area to assist insurance carriers, IA firms, and homeowners in fast and accurate claims

Resolutions.

Work Experience

Adjuster at RJMW Claims Services.

Contact supervisor: Marjorie Blue
(912) 694-6170

Claims Adjuster at
RJMW Claims Services
Charlotte,

December 2009 to Present Independent insurance claims adjuster subcontracted to RJMW to adjust daily insurance claims in Columbia South Carolina, Augusta Georgia and the surrounding area also known as the Central Savanna River Area. (C.S.R.A). Claims include Hail, wind, fire and water
The carriers I have handled losses for include Auto Owners, USAA, Church Mutual, State Auto, and The Hartford, PURE, Lexington, American strategic and others.

In 2011 Hurricane Irene, I adjusted claims in Long Island New York and in New Jersey. The carriers I worked for were PURE Insurance and Lexington Insurance Company. These carriers are high value insurance companies, Insuring mainly \$1,000,000 plus properties. I gained experience working with public adjusters, engineers, and a very particular clientele in this storm

Hurricane Sandy in 2012, I adjusted claims in Virginia, Maryland, Washington D.C and the surrounding area strictly for USAA only.

Adjuster at adjuster 411
Claims services. Knoxville, TN
April 2010 to Present

Photograph accident scenes, take measurements, interview involved parties, obtained police reports.

Adjuster Training- Completed a two week training program in Brighton, Michigan writing sample claims and scoping fire, theft, vandalism, and water losses in 2009 with veteran adjusters Misty Hitt and Rocky Baker.

Contact: refer below.

- On the job training with an independent adjuster scoping losses, building claims in Xactimate, and Preparing final reports in 2009.
- Completed "New Adjuster Class" at RJMW training facility in Charlotte, NC in 2009.
- Completed Xactimate 27 training at RJMW training facility in Charlotte, NC in 2010.

Roofing Consultant

Nu Roofs of Augusta

Augusta, GA

January 2010 to September 2010

As a roofing consultant I inspected roofs for storm damage, and if damage was present I assisted the homeowner in the insurance claims process. I also used this job as a training opportunity to learn from experienced adjusters in the field.

Education

Currently studying ASI in Associates in Claims

The Institutes -
Malvern, PA

January 2011 to January 2012 USCAREER INSTITUTE (Certified Home Inspector)

USAA Certified.

Skills

I have great verbal and written communication skills. I am able to handle multiple claims and I am Proficient with Xactimate 27.5, Symbility Claims Connect - Home Word, Excel, Outlook and PDF. I also utilizes Dragon NaturallySpeaking to increase productivity.

Certifications:

USAA certified

Haag Certified Roof Inspector (Residential)

June 2011 to Present

Certifications:

Federated, Citizens, Wellington, HCRI

References

General Adjuster

Rocky Baker

133 Lakeside Dr, Crossville, TN 38558

Cell: [386-882-3731](tel:386-882-3731)

General Adjuster

Misty Hitt

133 Lakeside Dr, Crossville, TN 38558

Home: [954-673-5973](tel:954-673-5973)

Property Adjuster

Mike Howell

Douglasville, GA

Phone: 334-803-3746

General Adjuster

Charles Smith

Dothan, AL

Phone: 334-803-3746

Supervisor at RJMW Claims Service

Marjorie Blue

Dunn, NC

Phone: 912-694-6170

